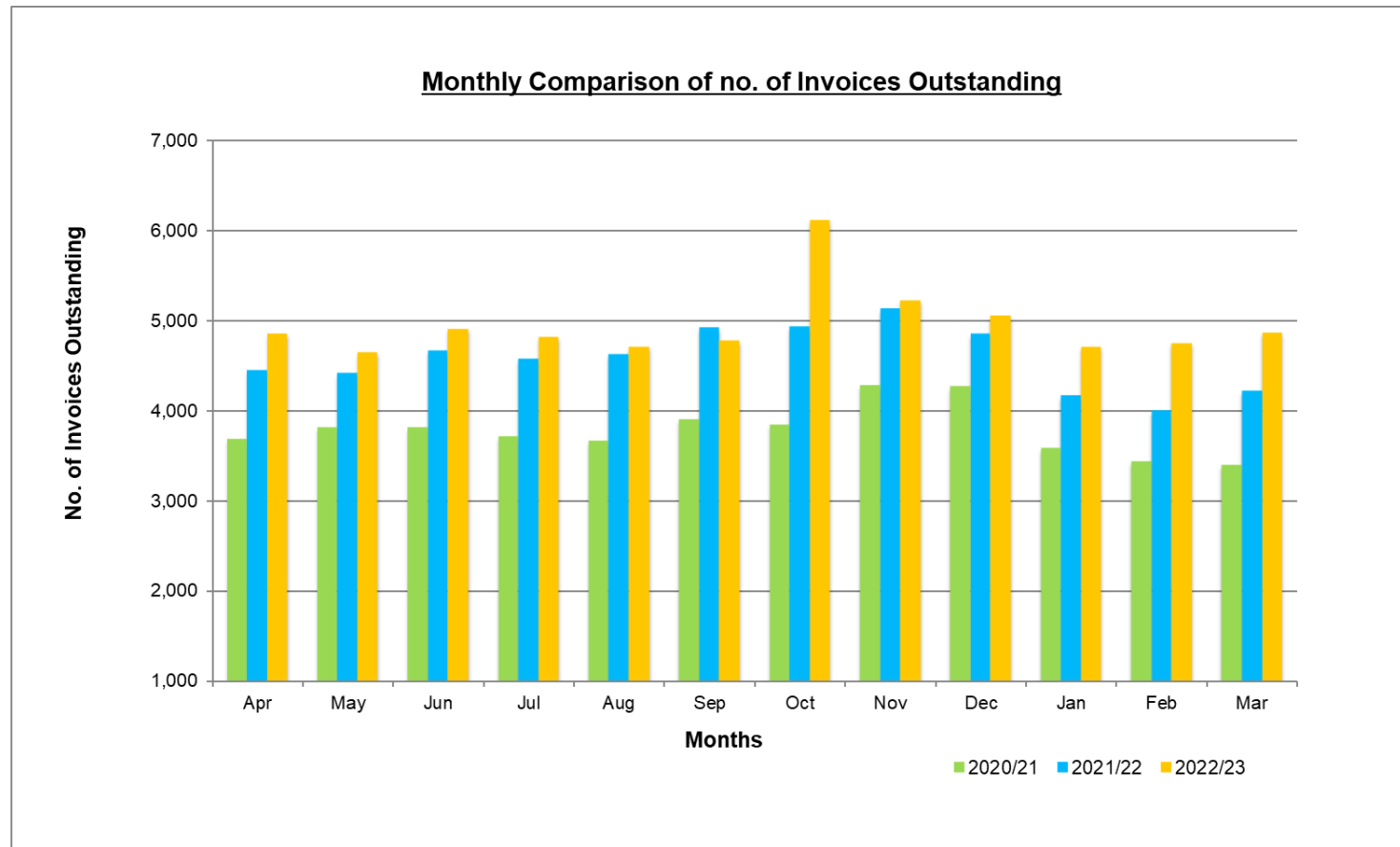


Appendix 3



Overall Recovery position of Debts raised in the financial years as at 31st March 2023

Outstanding balance and Recovery position of debts raised in the years below							
Fin Year in which the original debt was raised	Pre 2018	18-19	19-20	20-21	21-22	22-23	Grand Total
	£000	£000	£000	£000	£000	£000	£000
In reminder letter cycles (no pro-active recovery)						6,769	6,769
Recovery being actively pursued	31	25	61	128	267	2,942	3,453
In Recovery, paid by instalments	46	3	4	12	75	59	199
Appointee & Deputyship in place	7			104	45	95	251
Deceased Accounts	99	14	58	148	228	391	938
Searching for probate	3		10	41	80	102	236
Probate granted (in recovery)		2	16	26	61		106
With LBB for Instructions	30	10	88	48	15	56	246
Pre Debt Collector checks	3	8	1	6	2		20
With Debt Collector	42	21	28	13	13	2	118
Returned from Debt Collector	3		1			1	5
Court Action (pre-legal action review & application)	72	21	57	122	35	36	342
Judgement obtained - Enforcement options in review	37	2					40
Judgement obtained - Charging Order	120	90		1	15	80	306
Judgement obtained - Order For Information						10	10
Judgement obtained - Post CCJ Payment Arrangement	6						6
Judgement obtained - High Court Enforcement	16		1				17
Judgement obtained -Third Party Debt Order	1						1
With LBB Legal Dept for instructions	12						12
Recommended for Write Off	964	172	144	81	95	34	1,490
In dispute/under query with LBB Service Departments	32	23	100	1,049	1,117	911	3,233
Breathing Space (Standard & Mental Health)	1						1
Covid-19 Grant Clawback				10	62		72
Premises Licences						12	12
Grand Total	1,525	390	569	1,789	2,108	11,502	17,883

Age Profile of outstanding Utility Debts as at 31st March 2023

Utility	Pre 2018	2018-19	2019-20	2020-21	2021-22	2022-23	TOTAL BALANCE
Virgin Media	£0	£0	£0	£0	£475	£10,852	£11,327
British Telecom	£0	£0	£0	£0	£0	£0	£0
EDF	£0	£0	£0	£0	£0	£0	£0
UK Power Networks Ltd	£2,413	£0	£0	£0	£0	£1,680	£4,093
SGN PLC	£0	£0	£0	£1,780	£5,230	£9,250	£16,260
Thames Water	£0	£0	£583	£5,985	£0	£79,146	£85,714
Other Utilities	£9,717	£0	£0	£8,735	£39,958	£67,798	£126,208
TOTAL	£12,130	£0	£583	£16,500	£45,663	£168,726	£243,601

Overall Recovery Position of outstanding Utility Debts as at 31st March 2023

Utility	Total under 30 days old	Total over 30 days old	Total outstanding	No. of invoices in dispute	Amount of invoices in dispute	Amount marked for write off
Virgin Media	£8,757	£2,570	£11,327	£0	£0	£0
British Telecom	£0	£0	£0	£0	£0	£0
EDF	£0	£0	£0	£0	£0	£0
UK Power Networks Ltd	£0	£4,093	£4,093	£0	£0	£2,413
SGN PLC	£2,250	£14,010	£16,260	£3	£8,780	£0
Thames Water	£58,808	£26,906	£85,714	£4	£12,254	£0
Other Utilities	£16,841	£109,367	£126,208	£8	£7,410	£10,141
TOTAL	£86,656	£156,946	£243,601	£15	£28,444	£12,554

